

# Case Management Standards Matter

## Case Manager

"a person who assists in the planning, coordination, monitoring and evaluation of medical services for a patient with emphasis on quality of care, continuity of services, and cost-effectiveness"

– Merriam Webster

## Rehab First Case Manager

- Regulated professional
- Serious injury and illness expertise
- Average ten years of professional experience
- **Client Pathways**<sup>™</sup> multi-disciplinary planning, budgeting and management model
- Medical, psychological, occupational and vocational scope
- Benefits technical knowledge
- Paediatric expertise
- **Collaborative**
- **Compassionate**

[www.rehabfirst.ca](http://www.rehabfirst.ca)

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